

Please read our customer guide to re-opening

(from Tuesday 14th July)

We are so excited to be opening again and hope we can all work together with patience and understanding. The guidelines are in place to protect both the customer and the staff and allow us to offer a safe environment for both. We appreciate this is all very strange for us all, but we will do our very best to ensure you have a safe, enjoyable visit to the Fox.

Reduced Capacity

We will be operating with less than 50% of our internal tables to adhere to the 2m social distancing between our guests. We therefore strongly advise that you pre-book your table if you are looking to dine with us. If all tables are booked, we will be unable to allow access internally for eating or drinking and will only be able to offer you external tables in our beer garden.

All booked tables will be guaranteed for a 2-hour sitting only. After this time of course you are welcome to have drinks externally or should your table not be booked immediately afterwards your server maybe able to allow you additional time, but this is booking dependant.

We will have a table internally for drinkers which will not be reserved in advance but you will be seated for a 2 hour period only, unless no other guests are waiting to be seated in which case your server will advise you.

Booking in advance avoids disappointment and allows us to space table arrivals.

On arrival, entry & one-way system

There will be a one-way system in place for entry and exit of the building. Please look for signage to guide you.

Upon entry all guests will be required to enter via the main pub entrance into the 'old original bar' where you will be greeted by our host, if the host is unavailable you will need to wait to be greeted.

You will be required to sanitise your hands and participate in the NHS track and trace system which means one person from each group will be required to leave their name and number which will then be securely held for 21 days. You will not be able to enter without adhering to this rule.

We will also be using a non-contact thermometer to take each person's core temperature. If your 'read' flashes red, you will be denied entry.

You will receive a hand stamp to verify your entry and from this point you will be able to exit to the garden and return in via the garden doors for drinks and food ordering or to use the facilities but you will be required to 'keep right' and give priority to guests exiting the building.

Bookings

At this time, we will not be taking online or email bookings.

Please call 01603 872316 to reserve your table and book direct with a member of our team.

Once we are fully operational and the office is again staffed, we will recommence online and email reservations.

Tables

The maximum number on any one table inside or outside is 6 people. We do remind you that you must remain at your table unless using the facilities (this includes children too)

We politely remind you to respect social distancing of our other guests at all times.

Inside – Guests can be from 2 households although social distancing is to be maintained so please be aware you will be seated at opposite ends of the table

Outside – all guests are to be seated (eating and drinking) and can be from a maximum of 6 households but you must still adhere to social distancing.

Most of our outside tables are tables of 4. Please be advised our tables are in position and may not be moved to accommodate larger groups. parties of more than 4 may need to be seated on two separate tables.

Beer Garden

We will not be reserving external tables so these are on a first come first served basis, however all guests do need to be aware that should the weather change it will not be possible for you to move inside if the internal tables are already reserved. It will also not be possible to allow you shelter inside for the duration of bad weather as we will be unable to adhere to social distancing guidelines during these incidents.

Ordering

When seated inside regardless of eating or drinking all tables will be table served. There will be no ordering at the bar. Menus are wall mounted eliminating the need to touch them. Should you not be able to see the menu from your table, 1 person may take a photograph of the boards to share with the rest of the group.

Outside tables will be required to order and pay at the bar via the screened area (one member from each table to enter the building to do so) Please ensure distancing should there be someone at the pay point.

Due to our very poor phone and internet signal it is not possible to order via an app at this stage.

Hygiene

Our staff will always be wearing face visors. Masks or face shields are not mandatory for our guests, but should you wish to wear them please feel free to do so.

There are many sanitisation stations both front and back of house for both staff and customers.

Our staff have all undertaken a COVID19 training certificate.

Cleaning schedules are in force and staff will continuously clean all contact points and areas.

Tables will be thoroughly sanitised between sittings.

When possible, we will keep all doors & windows open to ensure airflow around the building please be advised to bring an extra layer should you get chilly!

We have removed all cushions and seat pads from our chairs, please feel free to bring your own cushion with you if you find sitting for two hours uncomfortable.

Exception to the rules – Mondays

On a Monday we will offer our popular streetfood in the garden events.

On this evening ONLY entry will be via the garden, The Front door will be locked, and tables will only be available in the garden so please wear suitable attire for our British weather.

One person from each table may enter the bar to order drinks.

Food is purchased directly from the streetfood vendor

Our staff will not tolerate abuse of any kind.... they have not made the rules they are just adhering to them! Any guests not adhering to the rules or spoiling the enjoyment of others will be asked to vacate the premises or site.

We look forward to welcoming you back to the Fox.

Gavin & Vikki